



## SQL Dev 6

Age: 41

City: Johannesburg

Gender: Male

Ethnicity: African

He holds a B. Comm in Informatics and has 7 years BI Development experience in QlikView ( developing QlikView modules from scratch), SQL and he is currently beginner level in Power BI.

## Work History

**Position:** QlikView & QlikSense Developer

**Duration:** 2022 to Current

**Company:** Healthcare sector

Employed as a QlikView, Qlik Sense and NPrinting Developer for a company that sells pharmaceutical data.

- Develop new models which involve data modelling through writing scripts and building front end GUI.
- Developing Qlik Sense templates that can be reused for other data sets.
- Apply Qlik best practices while data modelling and building the front end.
- Applying company best practices while building Qlik models.
- Building high quality Nprinting reports for MS Word, Power Point and Excel.
- Using advanced Excel skills to build high quality Excel reports.
- Managing relationships with clients.
- Providing Qlik technical support for all models and NPrinting reports.
- Managing the ticketing system used for logging tickets.
- Attending weekly client meetings to discuss ongoing projects.
- Attend team daily meetings to report on work progress.
- Working with production on a weekly and monthly basis to ensure that Qlik Sense models are delivered on time
- Strong communication skills (verbal/written) to deliver the technical insights and interpret the data reports to the clients. Also helps in understanding and serving to the client's requirements.
- Preparing and maintaining knowledge transfer documents.

**Technologies:**

- Reporting Tools: QlikView, Qlik Sense, NPrinting.
- Programming: SQL, HTML, QlikView Scripting.
- Database: MySQL, PostgreSQL, MS SQL Server.

**Reason for leaving:**

- He is looking for a more challenging role.

**Position:** QlikView & QlikSense Consultant

**Duration:** 2018 to 2022

**Company:** Information Technology & Consulting sector - SA Qlik

IT (BI Consultant):

- 5 years of experience in analysis, design, development, testing and implementation of business intelligence applications using QlikView, Qlik Sense and Nprinting.
- Strong knowledge in designing and developing QlikView and Qlik Sense dashboards by extracting data from different sources like Sales Force, SQL server, My SQL, PostgreSQL, SAP, Oracle, flat files, Excel, ML files.

- Experienced in optimizing QlikView and Qlik Sense applications to improve performance.
- Proficient in troubleshooting and fixing the QlikView and Qlik Sense dashboard issues.
- Extensive experience in creating Pixel Perfect and MS Office reports using Nprinting designer and automating the jobs in Nprinting server.
- Hands on experience in customizing the QlikView and Nprinting reports as per the business requirements.
- Created incremental load process to load the data into QlikView applications from different source systems.
- Involved in performance tuning and deployment of QlikView and Qlik Sense applications.
- Hands on experience in QlikView advanced features like alternate states and Direct discovery.
- Experience in QlikView scripting, set analysis and section access.
- Scheduled jobs and distributed to end users from QMC.
- Experience in database programming, SQL, Tables, View, Joins, and sub-Queries.
- Trained end users to develop and use QlikView and Qlik Sense applications.
- Managing job failure analysis and production support for various applications.
- Understanding of data modeling, dimensional and relational; concepts like Star-Schema modeling, snowflake. schema modeling, fact and dimension tables; experience in extract, transform and loading process of data.
- Created detail design, development, testing and migration documents and performing proof of concept.
- Strong ability to work within a demanding and aggressive project schedules and environments.

*Technologies:*

- Reporting Tools: QlikView, Qlik Sense.
- Programming: SQL, HTML, QlikView Scripting.
- Database: MySQL, PostgreSQL, SQL Server, Salesforce.

*Reason for leaving:*

- He worked for the same company for almost 11 years and wanted to gain experience elsewhere.

**Position: Service Knowledge Administrator**

**Duration: 2013 to 2018**

**Company: Information Technology & Consulting sector Desk Supporting - Sasol**

Employed as a knowledge administrator for the Sasol Service Desk. This company does service desk and remote support for Sasol. To administer the Sasol Service Desk IT knowledge base. Some of the activities that he was responsible for were:

- Obtain information about the Sasol IT environment and update it into the service desk system to be used by the service desk technicians.
- Perform training sessions with the service desk technicians on the various processes that need to be followed in the Sasol IT environment.
- Perform Service Desk process reviews to ensure that the correct processes are followed by the Technicians.
- Liaise with the different stake holders within the Sasol IT environment such as Incident Managers, Request Managers and Team leaders to ensure that Service Desk processes are adhered to.

*Reason for leaving:*

- He was using QlikView in this role and had SQL knowledge gained via his degree and he wanted to pursue a BI Development career.
- He approached a business within the same group for an opportunity to move into a BI Development role where they would give him hands on training.

**Position: System Analyst (Consultant)**

**Duration: 2011 to 2013**

**Company: Information Technology & Consulting sector - Computer Associate Southern Africa**

- Employed by Computer Associates Southern Africa as a System Analyst. Computer Associates is an IT software vendor specialising in IT Management software. CA systems help companies to manage and control their IT environment. As a System Analyst, he was involved in the implementation of IT Management software for different clients.
- Some of the client that I worked with are FNB, Standard Bank, Nedbank, ABSA and PRASA.

During his time with CASA, he implemented the following Software:

- CA Service Desk: this is software for managing incidents, requests and problems.
- SAP Business Intelligence: this is the reporting tool for CA Service Desk.
- CA IT PAM: A tool used to automate IT processes.

CA Asset Portfolio Manager:

- CA Client Automation: the software gives the IT manager a view of the entire IT asset base with automation and remote client management capabilities for managing the end user computing environment.
- CA Service Catalogue: The tool is used to design and provide IT services online in the form of a Catalogue.
- Microsoft Windows server: This is the operating system that all the CA software was implemented on.
- Microsoft SQL Server: This is the database system that all the CA systems use to store all the data.
- IT Asset Manager: This software is used by organisations to manage their IT assets.

*Reason for leaving:*

- Moved internally within the group to a different role.

**Position: IT Auditor****Duration: 2010 to 2011****Company: Professional Services sector**

Worked as an IT Auditor for an audit firm. The job involved auditing IT systems that have influence on the financial reporting of the company. Some of the client that I had an opportunity to audit were Telkom, Unisa, and PIC. Acquired audit experience in the following areas:

- GCR (general control reviews): Some of the general control audits that were done are Change Management controls, system development life cycle controls, Systems and data backup and recovery control, data center physical security controls and Computer Systems general access control.
- ACR (Application Control Reviews): The audits I did for applications were Input controls, Output Control, Management Trail, Integrity Controls and Processing Controls. Examples of application that I have audited are SAP finance systems, Service Now, ITSM and Pastel Accounting.
- IT Governance: The process involved determining if a company has formalized processes for governing IT, whether they are applicable throughout the entire IT environment and how they are documented.

*Reason for leaving:*

- He wanted to pursue a more hands on IT Systems role.

**Position: IT Intern****Duration: 2009 to 2009****Company: Technology and Innovation sector**

This program is a graduate program. The program takes recent IT graduates and employs them for nine months. The program finances the student's academic fees and also gives them IT industry exposure. One of the IT projects that I was involved in was the development of a case management system for the department of Home Affairs. The Case Management system was to be used to capture and manage all reported cases within the department of Home Affairs. Worked as an Associate Business Analyst for that project.

- As a business analyst, he was involved in the drafting of the business requirements for the Case Management system development project. Some of the methods used to capture the requirements were Use Case diagrams, Process flow diagrams, Brain Storming and one on one interviews.
- Also involved in designing the user interface of the Case Management system using Visual Basic.

*Reason for leaving:*

- Internship completed. He secured an IT Auditing role.

**Position: Student Tutor****Duration: 2008 to 2008****Company: University of Pretoria**

- Worked as a student tutor for the department of Informatics.
- The job involved helping students with academic queries, tutoring extra classes and marking student assignments. Involved in tutoring IT subjects such as Visual Basic programing, Database Programming, Business Analysis and Project Management.

*Reason for leaving:*

- Part time work.

## Education

**Grade 12.** Khanyisa Education Center in Giyani, 2001.

**B. Comm in Informatics.** University of Pretoria, 2008.

**ITIL V3 Foundation & Service Design Certificate.** CA Southern Africa, 2011.

## Top Skillz

Skill
IT Service Management
System Analysis
IT Audit
QlikView and Qlik Sense Programming
Business Analysis
Database Administration
Visual Basic Programming
SQL Programming
<b>Methodologies:</b>
Agile
Waterfall
Prototyping
Incremental
RAD (Rapid Application Development)
<b>Software Packages:</b>
Visual Basic
System Architect
Microsoft Sequel Server
Pastel Accounting
Microsoft Office (Excel, Word, PowerPoint)
Microsoft Project
Microsoft Visio
SAP Business Intelligence
Good presentation skills
Good communication skills

## Salary

Before Deductions:	R34 000 gross pm
Salary Expectations:	R 47 000.00 – R50 000

*"Thank you for considering our applicant! To schedule an interview, please reach out to your Talent Acquisition Specialist."*